

Cetis 

CETIS Series.

CETIS ACCOUNTABLE.



***Accountable:** required to explain actions or decisions to someone.*

We take accountability seriously. Cetus is owned and managed by an active Founder/CEO, who along with a qualified team of hospitality industry veterans, is dedicated to single-point accountability throughout the pre-sales, sales, and post-sales processes. This is a team with hundreds of collective years of service to the hospitality industry. Have a project that requires special handling? Click [here](#) to submit a message. We will respond within hours, expedite in days rather than weeks, and copy our CEO on critical initiatives.

CETISAGILE.



***Agile:** able to move quickly and easily: quick, smart, and clever.*

How agile is your phone provider? When guests began bringing multiple smart devices into the room, we quickly introduced Teledex [M Series](#) hotel phones with Bluetooth pairing and high-fidelity sound for enhanced speakerphone calls and music streaming. We were also first (and still the only provider) to offer USB charging ports on Teledex [E Series USB](#) analog and VoIP phones. And for folks who prefer not to change phones, we offer [USB Series](#) add-on charging stations. Click [here](#) for model details or to request a quote.

CETIS ATTENTIVE.



***Attentive:** thinking about or watching something carefully; paying careful attention to something.*

Every day, Cetus sales and service teams attend to hundreds of incoming orders, production and shipment of an average 3,500 hotel phones, and the support of 3 million in-warranty telephones. Some days it can be a challenge, but because our hotel customers and channel partners depend on us, we continue to make the investments necessary to assure our mutual success. Need to draw on the industry's largest inventory of phones? Need faceplates? Need a quote? We're paying attention! Click [here](#) for service.

CETIS AVAILABLE.



***Available:** present and able or willing to talk to someone.*

Our multi-lingual Cetus sales, support, and channel partner teams are available globally to help meet your emerging hotel phone requirements. Have a product question, or a delivery deadline? Need pricing? Reach out to us via phone, email, chat, web, text, or fax. After work hours? Visit our website and leave us a LiveChat ticket, and our next international chat team in queue will respond. Or click [here](#) now for the Cetus Concierge. We're available!

CETIS ACCESSIBLE.



Accessible: able to be reached or approached.

An active, and accessible CEO? It's certainly not the norm in today's busy, layered corporate culture. Cetis open-door communications was originally born out of a desire by [Dr. Bing N. Sun](#) back in 1993 to empower a new and growing company staff and dealer channel. Since that time, Dr. Sun has extended accessibility to include Cetis regional offices, and the hospitality industry that we serve. Have a question or comment for the CEO? Click [here](#) to complete a contact form that forwards directly to Dr. Sun, or [here](#) to read his life story.

CETIS CERTIFIED.



***Certified:** officially approved as having met a standard.*

Cetis telephones meet ISO-9001, and RoHS standards, and are interop-certified by all major PBX, IP-PBX, and Cloud telephone systems manufacturers. Whether you're planning a new construction project or have an upcoming renovation that includes room phones, be sure to specify Cetis hotel phones. Click [here](#) to request model details, or [here](#) to request a quotation and to ensure that your important guest calls are connected by interop-certified Cetis hotel phones.

CETIS COLORFUL.



***Colorful:** having a bright color or a lot of different colors: full of color.*

Whether your choosing between standard Black or Ash phones, or have a custom color request, we stand ready to help color your world. Or, brand your hotel brand and guest rooms with colorful 9600 Series | 3300 Series phones in your choice of 7 standard or optional handset color inserts. Click [here](#) to view some color alternatives, or [here](#) to explore models and request a quotation for your next new construction or renovation project.

CETISCOMPETITIVE.



Competitive: *having a strong desire to win or be the best at something.*

A competitive advantage on the basketball court may not always ensure an X in the win column, but off-court competitiveness represents an important attribute of business leaders. Since 1982, our winning product design, pricing, and support strategies have helped our hospitality industry partners ensure a positive guest experience. Tell us how we can put the Cetus Advantage to work for you. Click [here](#) to submit your inquiry, or [here](#) to review Cetus hotel phone models and request a quotation.

CETIS ENGAGED.



***Engaged:** busy with some activity.*

We continue to be fully engaged in the design, engineering, production, and support of hotel phones, despite reports that room phones are no longer relevant. In fact, room phones continue to drive significant call and service revenues, and help ensure a positive guest experience. And with the addition of new guest-facing USB smart device charging and Bluetooth pairing technologies, the room phone continues to be appreciated by both Millennials and Baby Boomers alike. Click [here](#) to view models and to request a quotation.

CETIS FLEXIBLE.



***Flexible:** willing to change or to try different things.*

Flexibility is an important physical quality that recruiters look for in both amateur and professional athletes. Choosing a flexible business partner is no less important, especially when you have a project or existing order that doesn't fit the everyday mold. With the hospitality industry's only complete line of hotel phones, and embedded support teams on 7 continents, Cetus is the hotel phone business partner of choice. Click [here](#) to reach the Cetus Concierge, or [here](#) to view models and submit a quote request.

CETISFLUENT.



Fluent: able to speak a language easily and very well.

Looking for a hotel phone supplier that speaks your language?

We currently provide sales and support services in English, Spanish, Mandarin, French, Russian, and Portuguese. And in cooperation with Cetus channel partner sales and service teams globally, we're able to provide additional language-centric sales and support services. We invite you to reach out to us via phone, email, or chat and we'll do our best to accommodate your language preferences. We look forward to hearing from you.

CETIS FRIENDLY.



***Friendly:** acting like a friend: kind and helpful.*

As consumers, we often make personal purchasing decisions based on how we feel. Likewise, when we're engaged in business, a person who smiles, is friendly, and is easy to talk to ranks high on our list of preferred qualities. Our goal is to be a company that is easy to do business with. We want you to be satisfied, and no matter what the situation, we want you to have a positive customer experience. Click [here](#) for the Cetus Concierge, or like with the folks next door, call us anytime.

CETISGLOBAL.



Global: *involving the whole world.*

With sales and support teams on seven continents, Cetis is uniquely qualified to meet your hotel phone requirements anywhere in the world. Need new or replacement phones quickly? We can leverage inventory from a Cetis corporate warehouse in the United States, United Kingdom, Dubai, China, and Malaysia, or from a Cetis-certified channel partner stock location in your region. Click [here](#) for Concierge assistance, or [here](#) to request a quotation for an upcoming new construction or renovation project.

CETIS INNOVATIVE.



Innovative: *having new ideas about how something can be done.*

Our commitment to hotel telephony innovation dates back to 1982, when we introduced Teledex [Diamond Series](#), the first hotel phone with a full-length faceplate and programmable guest service keys. Throughout the ensuing 33 years, we have also introduced guest-facing [OneTouch](#) voice mail retrieval technology, [M Series](#) Bluetooth pairing, [E Series USB](#), and [USB Series](#) smart device charging technologies. Click on the product links to view Cetus features and innovation, or [here](#) to request a quotation.

CETIS INVESTED.



***Invested:** to have given a lot of time and effort to something and care about it very much.*

We're bullish on the hospitality industry and deeply invested, globally. Cetus is a U.S. corporation chartered in the State of Delaware, and headquartered in the State of Colorado. And because our responsibilities extend worldwide, we also operate sales and warehouse support centers in United Kingdom, Dubai, India, China, and Malaysia. Have a global requirement, but prefer a single point of contact? Click [here](#) to submit your project parameters. A member of our global team will respond.

CETIS POPULAR.



***Popular:** accepted, followed, used, or done by many people.*

Originally introduced in 1982 and the first hotel phone with a full-length faceplate and programmable guest service keys, Teledex [Diamond Series](#) is still the most popular hotel phone in the world...for 33 years running. Choose from the hospitality industry's most complete hotel phone portfolio, including the 3 top telephone brands, and 12 distinct telephone design families. Click [here](#) to view our models and to request a quotation.

CETIS PREFERRED.



***Preferred:** to like (someone or something) better than someone or something else.*

Cetis hotel phones are preferred or approved by all major hotel franchise corporations globally. Our partnerships include, but are not limited to, Marriott, Hilton, IHG, Starwood, Hyatt, Four Seasons, Fairmont Raffles (FRHI), Carlson Rezidor, Wyndham, Choice Hotels International, Best Western, La Quinta and many more. Planning a hotel franchise property renovation of new construction project? Click [here](#) for brand standards details, or [here](#) for the Cetis Concierge to arrange a consultation.

CETISRELIABLE.



Reliable: *able to be trusted to do or provide what is needed: able to be relied on.*

Cetis hotel phones have a proven record of reliability. In fact, we maintain a consistently low .002% out-of-box (OTB) failure rate across our entire model range. Just in case you do have a support or OTB issue, however, we're available to help with Cetis customer service, IT trouble-shooting, return warranty authorization (RMA), and more. Need assistance now? Click [here](#) for the Cetis Concierge, or [here](#) to visit our Support page. We look forward to supporting your requirements.

CETISSTYLISH.



Stylish: *having style specifically: conforming to current fashion.*

From classic to contemporary, basic to bold, and standard to stylish, only Cetis offers the full range of hotel phones to meet your design and feature requirements. Choose from our classic Diamond Series family, or make a bold statement with M Series. Looking for a contemporary room phone that saves space on the nightstand or desk, ask about E Series. Click [here](#) to view our telephone model selection guides, or to request a quotation for your next property renovation or new construction project.

CETIS SUPPORTIVE.



Supportive: to give help or assistance to (someone or something).

Seeking a supportive hotel phone manufacturer partner?

Every day, Cetus supports more than 3 million in-warranty hotel phones globally, more than all of our competitors combined. And with multi-lingual Cetus support teams deployed in every region of the world, we're fully invested in the support of our hotel and channel partners. Have a support issue? Click [here](#) for Concierge assistance, or [here](#) to visit our Support page. We look forward to supporting your requirements.

CETIS TRUSTED.



***Trusted:** belief that someone or something is reliable, good, honest, effective.*

With more than 30 million telephones installed, and supporting an average 3 million in-warranty phones, Cetis has clearly earned the trust of hoteliers globally. With multi-lingual Cetis sales and support teams deployed in every region of the world, we're fully invested in the support of our hotel and channel partners. Need hotel phones? Have a support issue. Click [here](#) for Concierge assistance, or [here](#) to visit our Support page. We look forward to earning your trust, one day at a time.