

THE CETIS **ADVANTAGE.**

THREE WORLD-CLASS TELEPHONE BRANDS. ONE EASY CHOICE.

Cetis 
CetisGroup.com

COMMITMENT

Formed through the 2006 merger of Scitec and TeleMatrix, and the 2009 acquisition of Teledex assets, Cetus, Inc. designs, engineers, manufactures, and supports Teledex, TeleMatrix, and Scitec brand analog and VoIP telephones and USB charging devices. Designed and engineered for hotel, resort, enterprise, SMB, SOHO, healthcare, education, military, and government applications, Cetus products are built to exacting standards, and backed by our global distribution and support network.

History.

In 1982 we introduced Teledex Diamond Series, the first hotel telephone with programmable guest service keys and a customizable faceplate area. Today, Diamond Series is still the most popular hotel guestroom telephone in the world. In 2016 we launched Teledex D Series, the new Diamond with contemporary styling, ergonomic handset, USB charging ports, and the same Diamond faceplate area. Today, it is estimated that Cetus channel partners have installed more than 30 million Cetus telephones at 100,000 commercial locations globally.



Service.

Growing globally? Cetus leverages its own global resources to provide a single point of contact to quickly respond to sales and support inquiries anywhere in the world. Experienced and knowledgeable Cetus sales representatives, supported by the Cetus customer service and SIP support teams, are strategically positioned globally to meet the most demanding requirements of Cetus customers and channel partners seeking assistance with product selection, pricing, faceplates, programming, order placement, and post-delivery support.

STRENGTH

Cetus is more stable, debt-free, and stronger today than ever before. In fact, our innovative, stylish, and durable telephones—designed and engineered in the America and Europe—continue to be the standard by which other phones are judged.

Global support.

Because we support more than 3 million telephones globally, Cetus continues to invest in a global support network. In addition to Cetus channel partner facilities, Cetus-owned and operated service centers are strategically located near our customers in North America, Beijing, Mumbai, Dubai, and United Kingdom to provide sales, warehousing, repair, spares, and other important field services. These facilities are capable of handling our complete product lines, and are experienced in resolving important customer requirements in a timely fashion.

Trusted brands.

The Cetus product portfolio is comprised of brands that are preferred by hotels, hospitals, governments, and multinational corporations globally, including, Teledex M Series, E Series, I Series, Opal Series, Diamond Series, D Series, and Nugget Series; TeleMatrix brand 9600 Series, 3300 Series, 3100 Series, and Retro Series; and Scitec brand Aegis Series, 2500 Series, and Emergency Series telephones.

Preferred supplier.

Cetus is an approved or preferred supplier to the world's leading hotel franchise corporations, hotel management companies, and Fortune 500 corporations. Following is a partial list of hotel brands for which Cetus is a supplier:

Middle East

- Jumeirah Hotels & Resorts
- Rotana Group
- Habtoor Hotels
- Millennium Hotels
- Qatar National Hotels
- Layia Hospitality Group
- City Seasons Group
- Emar Hospitality Group

Asia

- Jayakarta
- Jing Jang
- Mandalay
- Mandarin Oriental
- Nikko

India

- Taj Group of Hotels
- ITC Hotels
- Oberoi Hotels

Europe

- Accor
- Affinia
- Kepinski Group
- Louvre Hotels
- NH Hoteles
- Novotel
- Sol Melia
- Swissotel
- Tui

North America

- AmericInn
- America's Best Value Inn
- Best Western International
- BudgetHost
- Boyd Gaming
- Carlson
- Choice Hotels International
- Days Inn Canada
- Disney
- Fairmont
- Gaylord Entertainment
- Hard Rock
- Harrah's

North America

- Hilton
- Hyatt
- InterContinental Hotels Group
- LaQuinta
- Loews
- MGM-Mirage
- Marriott
- Omni
- Outrigger
- Radisson
- Red Lion
- Station Casinos
- Starwood
- Wyndham

INNOVATION

We're constantly seeking new ways to improve desktop telephony. That's why we're so excited about our stunning new M Series, E Series, and D Series telephones with built-in USB charging ports and Bluetooth and digital clock integration on select models.

Advanced technology and support.

Cetis is a global leader in the design, engineering, manufacturing, and support of SIP corded and SIP cordless telephones.

SIP interop certifications.

Cetis SIP telephones are certified to interoperate with the world's leading IP-PBX systems, including: Alcatel-Lucent, Asterisk, Avaya, Broadsoft, Cisco, Cloud5, Mitel, NEC, Panasonic, and more.

World-class SIP support.

We host an advanced SIP telephony lab and provide our certified channel partners and value-added resellers (VAR) all over the world with access to our Cetis Tier 3 IP technical support team. Our support team, based in Colorado USA, offers free guidance, content and support, providing documentation, software tools and upgrades. They administer a 24/7 knowledge base, and FAQs for troubleshooting. A YouTube presence is also available with tutorials.

SIP deployment/phone installation.

Cetis understands the difficulties of deploying in unique and/or large network hospitality environments. We strive for flexibility and ease of use, and design our phones and tools to help the technician painlessly program, install and manage each of the guest phones on their network.

Cetis adheres strictly to the SIP 2.0 standard, and is currently shipping our newest, most feature-rich SIP stack developed over 10-years of VoIP manufacturing and responding to market needs. We are constantly developing new features for the phones as well as an ecosystem for them to work in.

- Better **network navigation** with LLDP and internal provisioning methods.
- Flexible **configuration and provisioning** design—make programming changes quickly by delivering partial files to all phones globally—(new in development for 2018).
- Configuration **File creation tools**—each individual phone requires programmed information in order to do its work in the

network. Creating and delivering those files to the phones is where design and management meet for Provisioning.

- o CetisConfigure—Microsoft Access Database config file creation tool.
- o ConfigurationGenerator—Quick, simple, flexible Excel spreadsheet-based config file creation tool.
- Configuration **Delivery tools.**
 - o CetisRedirect | CloudConfig—For cloud-based providers desiring **zero-touch provisioning**, Cetis has tools allowing the phone to reach provisioning servers off-site to reach the necessary configuration resources.

Cetis employs a **responsive development** team providing ongoing feature enhancements to add ease and flexibility based on market feedback and maturing protocol standards.

FUTURE

Cetis is uniquely positioned to meet your present and emerging telephony requirements now and in the future. Our portfolio of market-leading brands effectively leverages a strong Cetis customer franchise in both hospitality and general business segments. From the popular Scitec value line to our innovative Teledex and TeleMatrix brands, Cetis offers 12 distinct design families, hundreds of model and color options.

ADVANTAGE

The Cetis Advantage means one source for all your telephony needs... more product options, better pricing, and unparalleled service before, during and after the sale. From economy hotels to luxurious five-star resorts, Fortune 500 businesses, hospitals, and government offices, Cetis offers innovative telephony and USB charging devices designed and engineered to meet your requirements.

For more information on Cetis products, visit CetisGroup.com, email info@CetisGroup.com, or contact your regional Cetis reseller. We look forward to serving you.



E Series USB



Aegis-08



3300 Series



M Series





Cetis, Inc. Worldwide Headquarters

4975 N. 30th Street
Colorado Springs, CO 80919

North America Toll Free 1 800 462 9446
Telephone +1 719 638 8821
Fax +1 719 638 8815

info@CetisGroup.com
CetisGroup.com